
LES DOUVRES

ACCESS STATEMENT

PLEASE FIND OUTLINED BELOW INFORMATION REGARDING ACCESSIBILITY AT LES DOUVRES HOTEL. WE HOPE YOU WILL ENJOY YOUR VISIT TO “LES DOUVRES”

HOTEL ENTRANCE

The public parking area offers quick and easy access to the hotel entrance. The parking area is flat, however not smooth as it is layered with gravel. There is a single step at the entrance to the hotel. Guests who have difficulty in accessing the hotel and/or restaurant are advised to contact the hotel prior to their visit to be assisted by staff on arrival. We are more than happy to help you with your luggage and will collect it from your car and deliver to your room if preferred.

RECEPTION AREAS

The floor in the reception area is wooden and suitable for wheel chairs, however to continue from the reception down into the bar/restaurant there are three steps.

PUBLIC AREAS

All ground floor areas inside the hotel including the restaurant and the bar are well-lit and have wooden floors.

ACCOMMODATION

Les Douvres Hotel does offer both ground floor and first floor rooms. First floor rooms are accessible by stairs only. All rooms are ensuite, with either bath or shower facilities. Bathrooms with walk-in showers are available upon request. Please note that we do not have rooms that are adapted for disabled use.

RESTAURANT & BAR

There is ample movable seating in both and there are chairs with or without arms and a full waiter service is provided. Flooring is wooden, flat and smooth.

TOILETS

All public toilets are located on the ground floor of the hotel. Les Douvres Hotel does not have a disability toilet.

ADDITIONAL INFORMATION

The fire alarm system is auditory and does not have flashing lights. Assistance is given if evacuation is necessary.

Service dogs (only) are welcome in the hotel.

We have tried to be as accurate as possible and have included as much detail as we can in our Access Statement, however we welcome your feedback to continuously improve on the information we provide. If you require further assistance please call 01481 238 731